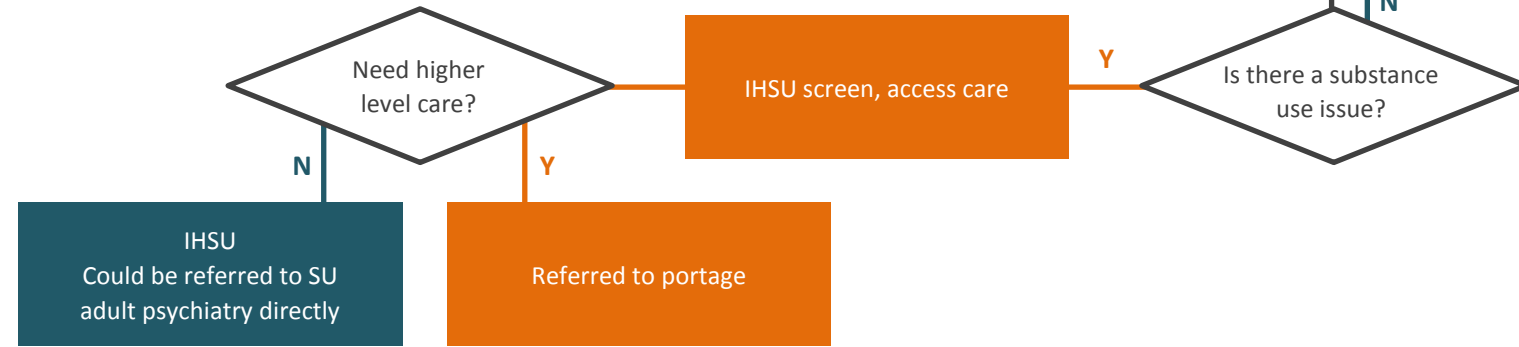
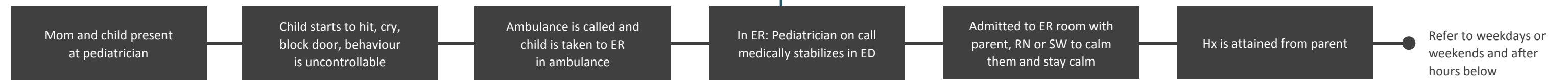


In ER

- 9 year old
- Multiple behavioural issues
- Home and school difficulties
- Physical and verbal aggression

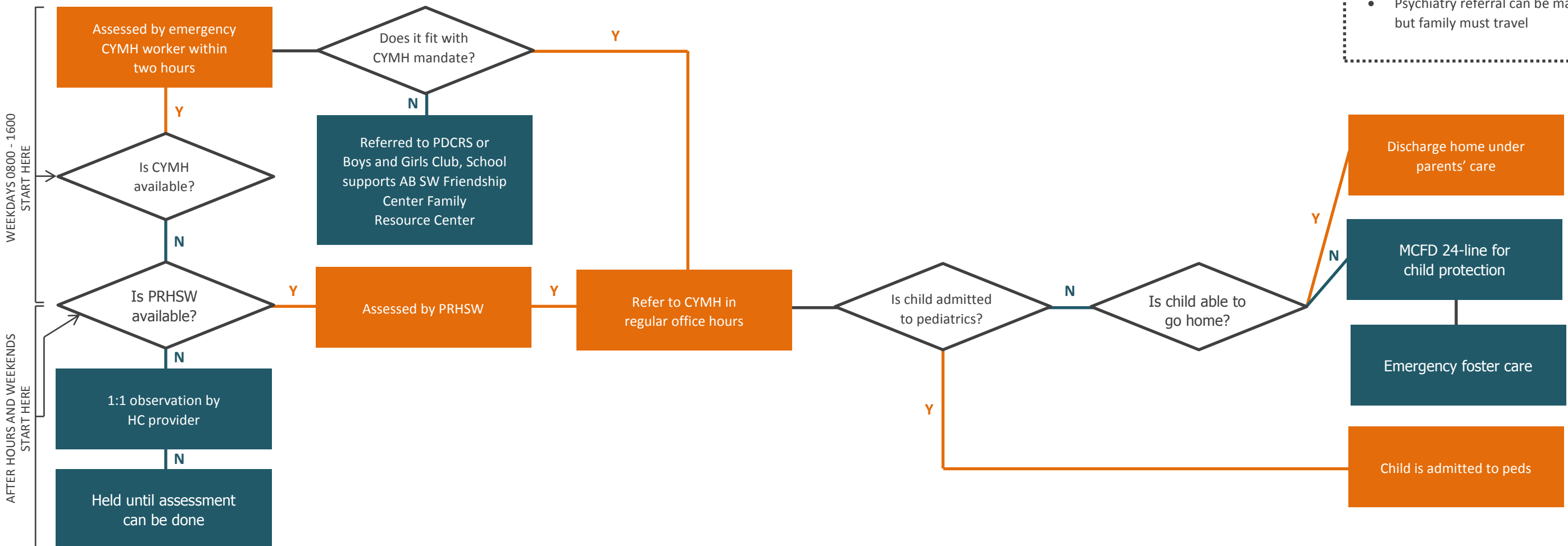
YES — DECISIONS
NO — BARRIERS



Certified under MH ACT

- Given medication
- Code white might be called

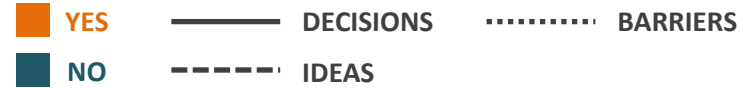
- BARRIERS**
- No activities to self-regulate in ER
 - Can be a delay between ER assessment and clinician assignment
 - ED will not know about previous interaction with MCFD
 - Hospital ER staff are to fax CYMH to notify of child/youth presenting at hospital
 - Clinician to follow-up with referral – referral may not arrive at CYMH
 - Services with Aboriginal CYMH are different than CYMH
 - Psychiatry referral can be made by doctor to BC Children's but family must travel



WEEKDAYS 0800 - 1600
START HERE

AFTER HOURS AND WEEKENDS
START HERE

Upon admission to peds



- IDEAS FOR IMPROVEMENT**
- Increase community crisis stabilization services to support youth and families in crisis in community
 - Integrate MH and SU services for youth and MH and SU services for adult
 - Improve information sharing so services are more coordinated, less duplication
 - Improve information flow (between caregivers) re: case being open, closed, pending. Without this information we aren't looking for alternate services
 - CYMH youth counseling appointments during school day creates stress for kids missing school and draws attention to them. Would it be feasible for youth counselors to rotate through evening schedule so kids can access after school hours?
 - Improve access to CYMH documents when youth present in ER
 - Improve communication between community partners
 - Information booklet with community resources – who does what and who to contact
 - Provide clearer understanding about contracts held by service providers
 - SW or community mental health nurse to coordinate services for children/youth who don't fall under CYMH mandate
 - Feedback to referral agent and others involved in support re: progress (i.e. to dis etc.)
 - Create an after-hours response team to help “settle things down”
 - Can Seclusion Room be modified to be less punitive, maybe modeled after a “Snoezelen Room”

COMMUNITY SUPPORTS

